



## **Doggie DAYCARE/BOARDING Information**

**1. Daycare** – The dogs will play and socialize with their friends in our daycare, and then have a drink and rest while other dogs are rotated through the daycare. This will continue throughout the day. While in daycare, your pet will have access to the outside for bathroom breaks. *If you wish to board for the day (without socialization), this is also at a daycare charge. Daycare pick up and drop off times are the same, while relief breaks are between daycare sessions.*

**Boarding** - Each dog has its own 'bedroom' (kennel space), with water, where he/she has their own blankets or toys. Several relief breaks are given throughout the day and just before Petworks close. We do not require a minimum time frame to book your reservation in advance, but we ask that you book ahead as far in advance as you know you will require our services.

**2. Daycare Rate** - \$20.99 (per day, per dog)

*Drop off* – 7am onward, *Pick up* - by 6pm

Daycare (socialization) is offered Monday - Friday

Please book prior to arriving, to ensure availability

*Includes:* **First day complimentary trial**, Socialization with other dogs, exercise in the daycare, meals (if required), water, clean & safe temperature controlled resting area, re-occurring reservations (as per your schedule.) Medi-cal or Hills T/D, dental diets.

**Boarding Rate** – *Full day charge applied each night*

Single run (3'x6') 1 dog - \$25.99

Single run 2 dogs (under 20lbs) - \$46.98

Double run 1 dog - \$46.98

Boarding plus Daycare 1 dog - \$35.99

**Hours** – *Boarding Drop-off and Pickup times*

Monday to Friday 7am-6pm

Saturday 8am –5pm

Sunday 8-9am, 5-6pm

*Includes:* Overnight boarding, several relief breaks throughout the day, meals, water, clean & safe temperature controlled resting area, re-occurring reservations (as per your schedule), Medi-cal or Hills T/D dental diets.

**3. Frequent Visitor Cards** – Every 10<sup>th</sup> day is complimentary.

We file a 10 day card for each pet and on your 10<sup>th</sup> visit, it's on us!

**4. Who can enroll** - Any dog 17 weeks or older, that is up to date on vaccines & parasite control specified by Petworks. Any dog that is *or will be* spayed /neutered by the age of 6 months, (please discuss this with the resort supervisor if there are any questions.)

**5. Vaccines** – Petworks requires that all pets have the following vaccines:

- Puppies:** *DA2CPV* (Distemper Vaccine) \* – boosted twice  
*Bordetella* (Kennel Cough Vaccine) \*\* – 1 intranasal **OR** 2 injections  
*Parasite Control* (worm/flea) \*\*\* – every month (both types)
- Dogs:** *DA2CPV* (Distemper Vaccine) \* – every 3 years  
*Bordetella* (Kennel Cough Vaccine) \*\* – every 6 months  
*Parasite Control* (worm/flea) \*\*\* – every month (both types)

\* If your pet is getting his/her *Distemper* vaccine for the first time or is overdue, he/she should have received the vaccine a minimum of 7 – 10 days prior to arrival. This ensures adequate protection for your pet.

\*\* If your pet is getting his/her *Bordetella* vaccine for the first time or is past due, it is advised to receive the vaccine a minimum of either: 3 days prior to arrival (if administered Intranasal), or 7 – 10 days prior to arrival (if administered as injection). This ensures adequate protection for your pet.

\*\*\* *Parasite control* is required to prevent fleas & worms. It is given as a monthly dose (by you, the owner). Please indicate in your enrolment form which of the following is used, including the date routinely administered. *Sentinel, Advantage, Advantage Multi, Revolution, Interceptor, Drontal, Program or some combination thereof; (flea collars are not acceptable.)*

**6. Enrolment** – Please come into the Resort for a tour of our boarding and daycare facility. Upon arrival you can pick up an enrolment form. Please include vaccine certificates from your veterinarian when submitting the enrolment form. Once enrolled, staff will create a file for you & your pet. When this is set up you can now book your trial daycare day or boarding reservation.

**7. How do we prepare for our first day?**

- During your pets stay, you are welcome to bring a *small bed or blanket* that smells like home (preferably something we can machine wash if it gets soiled). The smell of home will help your pet adjust to our surroundings.
- We provide Medi-cal Dental or Hills T/D dry food, although bringing your *own pets food* is preferred (this prevents stomach upset while they are staying with us.) Upon arrival, advise staff of your feeding schedule (food from home can be brought in a container or sealed bag.)
- Please ensure *collars or leashes do not have sharp edges (metal), unsecured tags or have metal studs*; as this can be a danger to pets and pet care attendants during daycare play.
- Keep pets *nails trimmed*, this can be quite dangerous to the pet and others.
- Advise staff of any *allergies or health concerns* that your pet may have. Feel free to give us a health history print-out from your veterinarian if your pet has major health concerns.
- *Extra's (walks/baths/nails/medication treatments)*: these options require additional costs, and are listed along with the enrolment form. Please inform the attendant of which options you would like and at what dates/times.

**8.** The Resort staff **may use Medi-cal Dental or Hills T/D, diet as treats** to reward your best friend, or you may provide your own treats to be used. *Please let us know of any food allergies your pet may have.*

**9. Patient Arrival Policy** - For your protection and that of others, all dogs must be on a leash and properly controlled while waiting for customer service.

**Questions? Please call 435-2444**